

## Resolving Problems

"My list items don't show up."

1)

You may have typed in the list's name incorrectly in the Change Lists window. Remember, if ListMeister doesn't file the list you specify, it starts a new one.

2)

The list may be improperly located. The list folders must be in the 'Files' folder which must reside in the same folder as the ListMeister application.

3)

The list's index file may be damaged. Use the Clean Up function in the File Maintenance window to rebuild the index. See the 'File Maintenance and Utilities' chapter.

"The EDIT button is 'greyed out' in the Main window."

You must first select an item from the list to edit. Do this by (from the Main window) placing the pointer anywhere on the line containing the list item you wish to edit and clicking.

"I get an error when attempting an Import."

The file you wish to import must be named 'ItemsIn' and be located in the same folder as the ListMeister application. The format must be tab-delimited ASCII or the results will be, as they say, unpredictable.

"My export file, ItemsOut, is empty."

The export function only exports list items marked done.

"ListMeister can't seem to keep time."

The only way the time gets updated is when you activate (click on) something on the main window.

"I'm getting an error dialog that mentions error codes and failure codes."

1)

You may be experiencing some file related problems.

Make sure that your lists are in the right place. See above "My list items don't show up."

2)

You may be experiencing one of those wonderful moments when the cosmos just aren't lined up correctly in your Mac's memory. Restart your computer and try again.

3)

Viruses?

4)

Your ListMeister application may be corrupted. Make note of the Error Code, Failure Code and what you were doing when you had the error dialog. Contact me at the postal or e-mail listed in the Introduction chapter.